

Annexure- B

Complaint Data to be displayed by RAs

Investors complaints data to be disclosed monthly by RAs on their website/ mobile application:

Data for the month ending – March 2024

Sr No	Received from	Pending at the end of last month	Received	Resolved*	Total Pending#	Pending complaints > 3 months	Average Resolution time^ (in days)
1	Directly from Investors	0	0	0	0	0	0
2	SEBI (SCORES)	0	0	0	0	0	0
3	Other Sources (if any)	0	0	0	0	0	0
	GRAND TOTAL	0	0	0	0	0	0

^ Average Resolution time is the sum total of time taken to resolve each complaint in days, in the current month divided by total number of complaints resolved in the current month.

Trend of monthly disposal of complaints

Sr No	Month	Carried forward from previous month	Received	Resolved	Pending
1	April 23	0	0	0	0
2	May 23	0	0	0	0
3	Jun 23	0	0	0	0
4	July 23	0	0	0	0
5	Aug 23	0	0	0	0
6	Sep 23	0	0	0	0
7	Oct 23	0	0	0	0
8	Nov 23	0	0	0	0
9	Dec 23	0	0	0	0
10	Jan 24	0	0	0	0
11	Feb 24	0	0	0	0
12	March 24	0	0	0	0
	Grand Total	0	0	0	0

*Inclusive of complaints of previous months resolved in the current month.

#Inclusive of complaints pending as on the last day of the month.

Trend of annual disposal of complaints

Sr No	Year	Carried forward from previous year	Received	Resolved*	Pending#
1	2019-20	0	1	1	0
2	2020-21	0	0	0	0
3	2021-22	0	1	1	0
4	2022-23	0	0	0	0
5	2023-24	0	0	0	0
	GRAND TOTAL	0	2	2	0

*Inclusive of complaints of previous years resolved in the current year.

#Inclusive of complaints pending as on the last day of the year.